Dear Homeowner/Renter/Business Owner:

Visu-Sewer Clean & Seal, Inc. has been contracted by the City of Edina to reline the sanitary sewer main that your property is connected to. The lining process allows for the renewing of the existing sewer without the inconvenience of digging or replacement. The work on this contract is expected to begin in OCTOBER and continue through DECEMBER.

There are two phases to the lining process. First is a thorough cleaning of the existing sewer. This should have no impact on your property. You may notice the cleaning equipment in the street at access points (sewer manholes). The second phase is the actual lining installation. This phase of the project is normally completed in 8-12 hours, within multiple shifts. You will be required to discontinue use of all high water usage for this second portion of the process for an estimated 8-12 hour period. Further notice will be given to you 48 hours in advance with a specific date and time of the liner installation. We have an example of the notice below.

Should you have any questions please call: Tony D. or Pete B. at 888-876-8478.

Example of
Purple Door Hanger
For 48 hour notice

SEWER UTILITY WORK

Dear Homeowner/Rental/Business Owner:

Visu-Sewer has been contracted to reline the mainline sanitary sewer that your property is connected to. Relining allows for renewing the existing sewer without the inconvenience of conventional digging and relaying. *During this work, your sewer lateral will be temporarily disconnected from the main sewer.* Relining is normally completed in one day, within two shifts. The first shift crew installs the liner. The second shift crew reconnects the building laterals to the new liner.

To avoid problems, we need your cooperation. Reduce possible odors by pouring approximately one gallon of water down each of your floor drains and basement sinks before the date/time listed below. If your sump pump flows into the sanitary sewer place damp cloth over the sump/crock. Use your toilet only if necessary and ***discontinue further use of all water including; washing machines, dish washers, bath tubs, showers, sinks and sump pumps (if hooked to sanitary sewer) on the following date:***

DATE: TBD

TIME: TBD UNTIL TBD

Visu-Sewer will not be held responsible for damaged resulting from failure to comply with these procedures.

Thank you for your cooperation.

If you have any questions please feel free to call **1-888-876-8478.**

VISU-SEWER, INC.